

# Welcome to Online Payment Service

# ParentPay

ParentPay is our secure online income collection and management service.

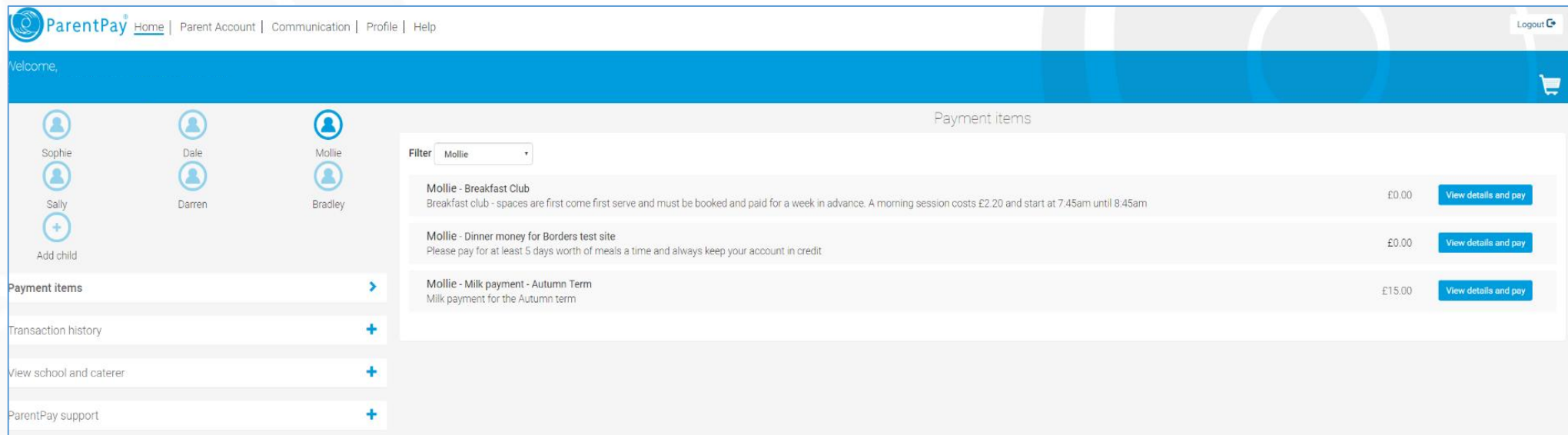
ParentPay allows you to make payments to school using your debit/credit card or in cash using ParentPay top-up card at your local PayPoint outlets. You can make payments for:

- school meals
- trips
- before/after school clubs and other items.



## How does it work?

The school set up payment items and assign them to the relevant children...this then appears in the payers account for you to pay.

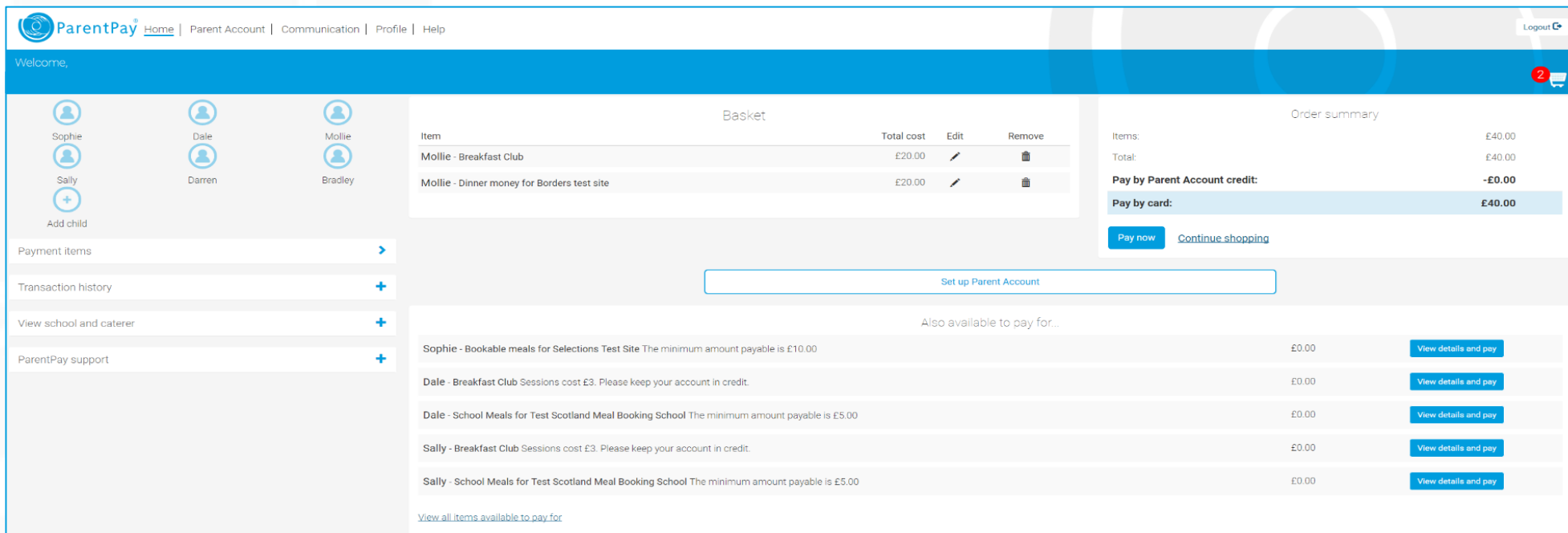


The screenshot shows the ParentPay parent account interface. At the top, there is a navigation bar with the ParentPay logo, a 'Home' link, and links for 'Parent Account', 'Communication', 'Profile', and 'Help'. A 'Logout' button is in the top right corner. Below the navigation bar is a blue banner with 'Welcome,' and a shopping cart icon. The main content area is titled 'Payment items' and features a filter dropdown set to 'Mollie'. On the left, there is a sidebar with user avatars for Sophie, Dale, Mollie, Sally, Darren, and Bradley, along with an 'Add child' button. Below the sidebar are links for 'Payment items', 'Transaction history', 'View school and caterer', and 'ParentPay support'. The main area displays three payment items for Mollie:

Item Name	Description	Amount	Action
Mollie - Breakfast Club	Breakfast club - spaces are first come first serve and must be booked and paid for a week in advance. A morning session costs £2.20 and start at 7:45am until 8:45am	£0.00	<a href="#">View details and pay</a>
Mollie - Dinner money for Borders test site	Please pay for at least 5 days worth of meals a time and always keep your account in credit	£0.00	<a href="#">View details and pay</a>
Mollie - Milk payment - Autumn Term	Milk payment for the Autumn term	£15.00	<a href="#">View details and pay</a>

# How does it work?

Once the item has been added, you will be able to make a payment online via ParentPay or with cash at your local PayPoint store



The screenshot shows the ParentPay user interface. At the top, there is a navigation bar with the ParentPay logo and links for Home, Parent Account, Communication, Profile, and Help. A 'Logout' button is in the top right. Below the navigation bar, a 'Welcome' message is displayed. On the left, there is a sidebar with user avatars for Sophie, Dale, Mollie, Sally, Darren, and Bradley, along with an 'Add child' button. Below the sidebar are links for 'Payment items', 'Transaction history', 'View school and caterer', and 'ParentPay support'. The main content area is divided into two sections: 'Basket' and 'Order summary'. The 'Basket' section contains a table with two items: 'Mollie - Breakfast Club' and 'Mollie - Dinner money for Borders test site', both priced at £20.00. The 'Order summary' section shows a total of £40.00, with a 'Pay by Parent Account credit' option for -£0.00 and a 'Pay by card' option for £40.00. Below the order summary, there is a 'Set up Parent Account' button. At the bottom, there is a section titled 'Also available to pay for...' with a list of items and their prices, each with a 'View details and pay' button.

Item	Total cost	Edit	Remove
Mollie - Breakfast Club	£20.00	/	🗑️
Mollie - Dinner money for Borders test site	£20.00	/	🗑️

Items:	Total:
Items:	£40.00
Total:	£40.00
Pay by Parent Account credit:	-£0.00
Pay by card:	£40.00

Item	Price	Action
Sophie - Bookable meals for Selections Test Site The minimum amount payable is £10.00	£0.00	<a href="#">View details and pay</a>
Dale - Breakfast Club Sessions cost £3. Please keep your account in credit.	£0.00	<a href="#">View details and pay</a>
Dale - School Meals for Test Scotland Meal Booking School The minimum amount payable is £5.00	£0.00	<a href="#">View details and pay</a>
Sally - Breakfast Club Sessions cost £3. Please keep your account in credit.	£0.00	<a href="#">View details and pay</a>
Sally - School Meals for Test Scotland Meal Booking School The minimum amount payable is £5.00	£0.00	<a href="#">View details and pay</a>



# How do you keep track?

You can keep track of your payments, balances and purchases at any time using the views and reports.

Sophie

Dale

Mollie

Sally

Darren

Bradley

Add child

- Payment items >
- Transaction history -
- Payment history >**
- Balance history >
- View school and caterer +
- ParentPay support +

13 Oct 2015 - 14 Oct 2016

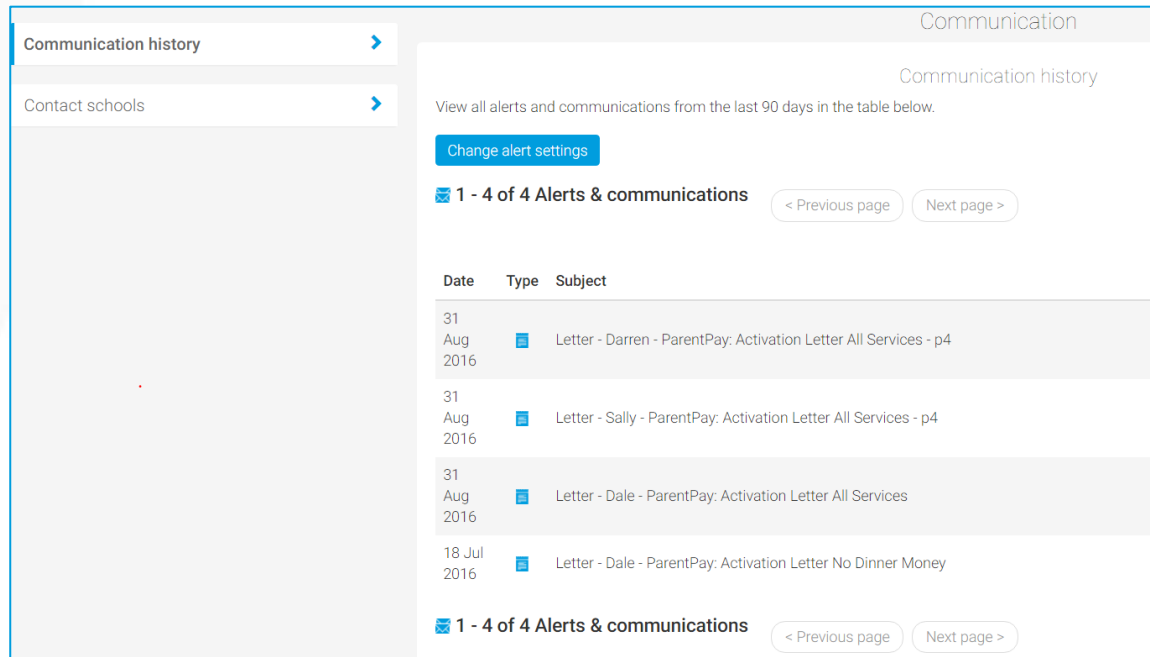
**Number of records:** 36

**Total:** £96.05





Child	Payment item	Payment method	Amount	Date paid	Paid to	Notes
Bradley	Breakfast Club	Credit: cash	£20.00	23 Sep 16	2015 Training Site Breakfast Club	
Dale	School Meals for Test Scotland Meal Booking School	ParentPay online   PPcard   x1111	£5.00	24 Mar 16	Nicola Scotland School	
Sally	School Meals for Test Scotland Meal Booking School	NA	£-2.10	24 Mar 16	Nicola Scotland School	
Dale	School Meals for Test Scotland Meal Booking School	NA	£-2.10	24 Mar 16	Nicola Scotland School	Booking Lunch time 24 Mar 2016
Sally	School Meals for Test Scotland Meal Booking School	NA	£20.00	22 Mar 16	Nicola Scotland School	
Darren	School Meals for Test Scotland Meal Booking School	Meal	£2.10	22 Mar 16	Nicola Scotland School	Attendance cancellation
Sally	School Meals for Test Scotland Meal Booking School	Meal	£-2.10	22 Mar 16	Nicola Scotland School	Lunch time:Pupils Meals Recorded at school from 22 Mar 2016 charged
Darren	School Meals for Test Scotland Meal Booking School	Meal	£-2.10	22 Mar 16	Nicola Scotland School	Lunch time:Pupils Meals Recorded at school from 22 Mar 2016 charged
Mollie	Dinner money for Borders test site	Meal	£-2.25	21 Mar 16	Scottish Borders Council demo Site	Lunch time:Pupil Meal Recorded at school from 21 Mar 2016 charged

# Don't miss out! Keep updated...

- You are able to set your account to receive automated alerts
- The school are able to send communication to you via email, SMS or letter.



The screenshot shows the 'Communication history' page in the ParentPay system. On the left is a sidebar with 'Communication history' and 'Contact schools' options. The main content area is titled 'Communication' and contains a 'Communication history' sub-header. Below this is a message: 'View all alerts and communications from the last 90 days in the table below.' There is a 'Change alert settings' button and a pagination control showing '1 - 4 of 4 Alerts & communications' with '< Previous page' and 'Next page >' buttons. A table follows with columns for 'Date', 'Type', and 'Subject'. The table contains four rows of communication records, each with a small blue square icon in the 'Type' column.

Date	Type	Subject
31 Aug 2016		Letter - Darren - ParentPay: Activation Letter All Services - p4
31 Aug 2016		Letter - Sally - ParentPay: Activation Letter All Services - p4
31 Aug 2016		Letter - Dale - ParentPay: Activation Letter All Services
18 Jul 2016		Letter - Dale - ParentPay: Activation Letter No Dinner Money

## Why we need you to help us go cashless

Our vision is to create a fully cashless school; helping us to continue to offer a safe, secure environment whilst better enabling us to support teaching and learning.

ParentPay also helps you to:

- keep your children safe and minimises lost payments
- pay for items in a flexible and secure manner
- manage your payments simply, providing peace of mind
- keep up to date with payment and balance alerts via email/SMS

Making life easier for you

Paying by ParentPay helps our school enormously, whilst providing you with a more secure way to make payments.

Hundreds of thousands of parents are using ParentPay everyday, make sure you are one of them.

Thank you for your support!



Thank you, any questions?



The screenshot shows the ParentPay website homepage. At the top left is the ParentPay logo. To its right are navigation links: Parents, Schools, Get ParentPay, and Who we are. Further right is a yellow Login button with an external link icon, and a link for Forgotten login details. A search bar is located above the navigation links. The main content area features a large image of a smiling man and a young boy. Overlaid on this image is the text 'Welcome to ParentPay' and 'the trusted school online payments system'. Two buttons are present: a yellow 'Add a child' button and a white 'Activate new account' button. A small downward arrow icon is at the bottom center of the image area.